

Blue Cross and Blue Shield of Alabama offers a variety of helpful online services

Sign in at www.bcbsal.com
to discover all your options

Contract Information

Verify who's covered on your contract and the address we have on file for you.

ID Cards

It's as simple as clicking on a link and entering your information to order a replacement ID card. ID cards will be mailed to the address we have on file for you.

Certificate of Creditable Coverage

If your coverage with us terminates, or if you're changing to a new health insurance carrier, you may need to present this form to your new healthcare provider. This will verify your prior health coverage.

Student Verification

Once you've received a request for verification from us, access this link to confirm the eligibility of your child as a full-time student.

Claim Statements

Choose this option to view your processed claims in a secure environment.

Find a Healthcare Provider or Facility

Blue Cross' provider directories are available at www.bcbsal.com. Many of the online directories are updated daily. As an added convenience, directions to providers' offices are also available.

Benefit Booklet

Need to know what's covered? Benefit booklets for many plans are available online for you to review your coverage.

Blue Cross Pharmacy Services

You can quickly and easily file your drug claim, search for drug coverage information and order prescription drugs online.

Forms and Materials

Need a form fast? Many forms, including the Medical Expense Claim form and Prescription Drug form, are available to download or order from our web site. You may download free software for reviewing and printing forms by clicking on the Adobe Acrobat Reader link we've provided.

Health and Wellness

Take advantage of the many resources we offer to keep your family healthy and safe. Enroll in an emergency information program, and link to BeHealthy.com for information to help take control of your health.

***Services on our web site are available anytime,
and we're continuing to add additional helpful services.
Visit often to manage your insurance needs.
It's easy and secure!***

Note: Services available on our web site may vary for customers. Some of these services may not be available to you, depending on your benefit plan.



**BlueCross BlueShield
of Alabama**

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